

## Section 7 – Response Action Plans

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### 7.1 Floods

#### **On a Watch or Advisory:**

- ❑ Verify information to ensure it is correct – Is the source reliable?
- ❑ Establish communications link: *Who `s Watching the weather(river forecast center - <http://bcrcf.env.gov.bc.ca> ) –EMBC*
- ❑ Contact EMBC(PEP) – *Emergency Coordination Center – 1-800-663-3456*
- ❑ Request Task Number and provide update of situation(let them know when you will call with another update)
- ❑ Inform EMBC what level your EOC is at – see page 10 of plan for reference
- ❑ Appoint 2 staff members to watch water levels:
- ❑ Mobilize emergency staff - who do we need? – delegate positions and request support(size specific – only staff what you need) - follow BCERMS goals –don't forget finance to start tracking expenditures
- ❑ Activate EOC at school– set up status boards and information updates
- ❑ Appoint community communications officer(prepare documentation)
- ❑ Notify Community: Provide hand out packages – Door to Door or community meeting or information session
- ❑ Operations team to be delegated for door to door operations
- ❑ Move High risk populations – elders, children, people with disabilities
- ❑ Prepare transport equipment- gas- are they ready to go?  
- Boat's and land vehicles

**FLOODS**

- ❑ Give option to community members to move to School ahead of time if this makes them more comfortable
- ❑ Make community members comfortable – provide food, entertainment and embrace traditions
- ❑ Planning Time – start looking at the future – what happens if it gets worse? - Develop Incident action plan (ICS form 201)

## **Warning – (threat is real)**

- ❑ Assess your own safety and the safety of the area around you.
- ❑ Issue Warning to all community members
- ❑ **Evacuate – Evacuate – all community members report and check-in at school**
- ❑ Register all community members
- ❑ Determine what members have been impacted and what help they may need.
- ❑ Develop Incident action plan (ICS form 201)
- ❑ Develop up to date EOC Organizational Chart for distribution to supporting agencies
- ❑ If necessary, gather transportation at school to help in the effort.
- ❑ Contact EMBC – Update them of the situation – 1-800-663-3456
- ❑ Inform EMBC what the numbers of required evacuees may be
- ❑ Inform EMBC what level your EOC is at – see page 10 of plan for reference
- ❑ Contact AANDC (INAC) Duty Officer at 1.604.209.9709 and inform them of the situation.
- ❑ Complete Emergency Paperwork – BCR for “State of Emergency” forward a copy to EMBC and BC - AANDC
- ❑ If staffing levels or details of event are overwhelming request Emergency Management Support from EMBC (this can be FNESS or other agency)

## **Community Evacuation Required – to Namgis(Alert Bay)**

- ❑ Based on information and water levels at time community will make the decision at a safe point to evacuate the community
  - Factors: - water level
  - weather patterns
  - debris levels effecting school
  - loss of essential services
  - time of day( helicopters won't come at night)

**ARE WE GOING OR NOT?????????**

- ❑ Once arrived at reception center in Alert Bay - Set up "Registration and Enquiry" to track whereabouts of anyone who evacuates their home or the community.
- ❑ Make sure people are comfortable – (reduce suffering)
- ❑ Request additional support from Canadian Red Cross (provided support outside normal government)
- ❑ Communication officer will be required to get a notice out of what donations are required - get ahead of the junk – put out a request for only items required- turn away things you don't need
- ❑ Appoint a donations coordinator – someone needs to be in charge
- ❑ Request support from EMBC for psychosocial support – family debriefings should be made available on site as soon as people start arriving
- ❑ Communications Officer – prepare update for community members
- ❑ Hold regular community information session(daily)
- ❑ Administration and council meeting to be held – how do we get our "band business up and running" – transition to recovery phase
- ❑ Start to plan for "RECOVERY" – how are we getting home

**After the event is over – "All Clear is issued"**

- ❑ Offer "Critical Incident Management De-briefing" (traditional healing) to those who may need it.
- ❑ Request Provincial disaster assistance/funding
- ❑ Combat potential health problems

# **FLOODS**

## 7.2 Epidemic /Pandemic

- ❑ Verify and confirm the Epidemic or Pandemic
- ❑ Operations Section will be comprised of Health Services.
- ❑ Contact Island Health –**1-877-370-8699**
- ❑ Contact First Nations Health Authority – **1-866-913-0033**
- ❑ Contact Community Nurse: 250-956-4111  
[peta.kelly@viha.bc.ca](mailto:peta.kelly@viha.bc.ca)
  
- ❑ Activate community Emergency Plan and Pandemic Plan
- ❑ Activate community EOC
- ❑ Implement quarantine procedures (refer to pandemic plan)
- ❑ Community Bulletin – put up notices and radio(VHF)
- ❑ Delegate positions – Decide staffing levels (who do you need?)
- ❑ Contact EMBC and Maintain Liaison with them - **1-800-663-3456**
- ❑ Contact the FNHA - Environmental Health officer:  
Ken Gillis – **1-250-286-5871**  
[ken.gillis@fnha.ca](mailto:ken.gillis@fnha.ca)
  
- ❑ If support required, request FNESS response officer or other agency support through EMBC for a planning and advisory role.
- ❑ Ensure the following is considered and accomplished at the scene:
  - Ensure your responders have assessed their own safety and wear Personal Protective Equipment.
  - Any offer of aid should be accomplished in a designated quarantined area.
  - Determine what local residents have been impacted and what help they may need.
  
- ❑ Consider contacting the Coroner’s Service (through the RCMP).
  
- ❑ Arrange for “Critical Incident Management De-briefing” to those who may need it.

**EPIDEMIC / PANDEMIC**

***EPIDEMIC / PANDEMIC***

### 7.3 Earthquake

- ❑ **Stop – Drop – Cover and hold**
- ❑ **Once shaking has stopped -count to 60 (one Mississippi – two Mississippi )**
- ❑ **Only leave your building once you have counted to 60 seconds with no more shaking**
- ❑ Assess your own safety and the safety of the area around you.
- ❑ Member of emergency team will announce “evacuation” to school over community radio (VHF 78)
- ❑ Take attendance as members check into the school
- ❑ Set up EOC First Aid station
- ❑ Remember to ensure Elders and high risk populations are comfortable
- ❑ Check notification systems for **Tsunami** status?  
<http://wcatwc.arh.noaa.gov/>
- ❑ Update community members
- ❑ Activate EOC and start call out of staff
- ❑ **If Tsunami Warning is in Effect refer to Tsunami/ Tidal Surge Action Plan 7.4**

**OR**

- ❑ **Once all clear is issued:**
  - ***Assess your own safety and the safety of the area around you- IF IT DOESN'T LOOK SAFE – STAY OUT!***
  - determine who will lead the Operations Section – usually Village Maintenance and appointed representatives (housing) to conduct and record door to door inspections.
  - If required conduct missing person search
  - Check generator station and power lines for damage
  - Check water system pump house
  - Check propane systems
  - Check structural integrity of homes
  - If required cordon off potentially dangerous sites
- ❑ Determine adequacy of resources available and request assistance – Contact the Emergency Management BC at 1 800 663 3456; OTHERWISE, you will have to look after matters in the community yourselves.
  - Wait for the dial tone – phone lines will be plugged up; you may have to wait for 30 or more seconds for the dial tone. BUT WAIT – do not keep clicking the phone button.
- ❑ Start planning for 1 week(the community could have no support for at least this long)
- ❑ Take pictures of all reported damaged areas.
- ❑ Consider contacting the Coroner’s Service through the Alert Bay RCMP 250-974-5544 or 911

- ❑ Offer “Critical Incident Management De-briefing” –Psychosocial support or traditional healing should be offered daily.
- ❑ Request Provincial disaster assistance/funding
- ❑ Combat potential health problems



## 7.4 Tsunami/Tidal Surge

### **Before Wave hits:**

- ❑ Check notification systems for **Tsunami** size and timing?  
<http://wcatwc.arh.noaa.gov/>
- ❑ Activate your Emergency Plan/Program – follow BCERMS goals
- ❑ Activate EOC
- ❑ Member of emergency team will announce “evacuation” to school over community radio (VHF 78)
- ❑ Take attendance as members check into the school
- ❑ Set up EOC First Aid station
- ❑ If there are community members in boats in the harbor or close to shore, have them come in and get to high ground as soon as possible.
- ❑ If there are community members in open water have them stay there and head out to deeper water.
- ❑ Assess your own safety and the safety of the area around you.

**NEVER go to the coast to watch a tsunami.  
A tsunami moves faster than a person can run.**



**After Wave Hits:**



- ❑ Check on the well-being of the Elders and high risk population.
- ❑ **Once all clear is issued:**
  - ***Assess your own safety and the safety of the area around you- IF IT DOESN'T LOOK SAFE – STAY OUT!***
  - Determine who will lead the Operations Section – usually Village Maintenance and appointed representatives (housing) to conduct and record door to door inspections.
  - If required conduct missing person search
  - Check generator station and power lines for damage
  - Check water system pump house
  - Check propane systems
  - Check structural integrity of homes
  - If required cordon off potentially dangerous sites
- ❑ Determine adequacy of resources available and request assistance – Contact the **Emergency Management BC at 1 800 663 3456**; OTHERWISE, you will have to look after matters in the community yourselves.
  - Wait for the dial tone – phone lines will be plugged up; you may have to wait for 30 or more seconds for the dial tone. BUT WAIT – do not keep clicking the phone button.
- ❑ Start planning for 1 week(the community could have no support for at least this long)
- ❑ Take pictures of all reported damaged areas.
- ❑ Consider contacting the Coroner’s Service through the Alert Bay RCMP 250-974-5544 or 911
  
- ❑ Offer “Critical Incident Management De-briefing” –Psychosocial support or traditional healing should be offered daily.
- ❑ Combat potential health problems
- ❑ Request Provincial disaster assistance/funding

## 7.5 Fires – Urban and Wildfire

### House Fire:

- ❑ Assess your own safety and the safety of the area around you.
- ❑ Contact Village maintenance – Peter Coon on VHF radio channel #78 – request his assistance
- ❑ Utilize any equipment to prevent spread of fire - containment

### Wildfire or Interface:

- ❑ Assess your own safety and the safety of the area around you.
- ❑ Call Wildfire Management Branch- 1 800 663 5555 (Wildfire)
- ❑ Call EMBC 1 800 663 3456 (obtain task #) – inform EMBC what you require for assistance and when you will call with an update
- ❑ Activate Emergency Plan/Program
- ❑ Ensure boats and transport vehicles are ready!
- ❑ Determine who will lead the Operations Section – usually BC Wild Fire management branch
- ❑ Contact AANDC (INAC) Duty Officer at 1.604.209.9709 and inform them of the situation.
- ❑ If staffing levels or details of event are overwhelming and support is required contact EMBC - 1-800-663-3456 - request FNESS (or other agencies) response officer support for a planning and advisory role.
- ❑ Offer first aid away from the site to anyone who may need it.
- ❑ Consider wind direction and go in the opposite direction.
  - Possibly evacuate across the river or down river
- ❑ Develop Incident Action plan(ICS 201 form)
  
- ❑ Develop up to date EOC Organizational Chart for distribution to supporting agencies
- ❑ Determine need for possible evacuation of community members.
- ❑ track whereabouts of anyone who evacuates their home or the community.
- ❑ Stay UP-WIND and out of 'harm's way' – especially smoke and ash hazards.
- ❑ Offer "Critical Incident Management De-briefing" to those who may need it.

**FIRE – URBAN AND WILDFIRE**

## 7.6 Aircraft Crash

- ❑ Call Air Search and Rescue - 1 800 567 5111
- ❑ Activate Emergency Plan/Program
- ❑ Contact Emergency Management B.C. at 1.800.663.3456, request a task number and inform them you are open your EOC
  
- ❑ Contact BC Ambulance (BCAS) and prepare them for possible evacuation of subjects – 911 will work to get Air Ambulance(Heli)
- ❑ Contact AANDC (INAC) Duty Officer and inform them of the situation at 1.604.209.9709
- ❑ Determine who will lead the Operations Section
- ❑ If staffing levels or details of event are overwhelming request Emergency Management Support from First Nations Emergency Services(FNESS) through EMBC – 1800-663-3456
- ❑ Assess your own safety and the safety of the area around you.
- ❑ Offer first aid away from the site to anyone who may need it.
- ❑ Contact BCAS – 911 - for evacuation of injured subjects
- ❑ Triage Patients – based on mechanism of injury
- ❑ Secure the scene for investigators – keep out everyone but those authorized.
- ❑ Containment of scene- only allow personnel that are supporting emergency efforts.
- ❑ Consider contacting the Coroner’s Service (through the RCMP).
- ❑ Arrange for meeting rooms and other on-reserve facilities for family and friends of those who were on board the aircraft – if needed.
  
- ❑ Stay UP-WIND in case of fire or chemical release.
  
- ❑ Offer “Critical Incident Management De-briefing” to those who may need it.

# **AIRCRAFT CRASH**

## 7.7 Dangerous Goods Spills (on land or on water)

- ❑ Contact Emergency Management B.C. at 1.800.663.3456 and inform them of the situation and request they inform the appropriate agencies and request a task number.
- ❑ Activate Emergency plan/program
- ❑ Eliminate potential ignition sources
- ❑ Contact CANUTEC 1- 613-996-6666 (24 HRS)
- ❑ Contact Spill Response Support Company – Western Canada Marine Response at 1-855-294-9116
- ❑ Contact AANDC (INAC) Duty Officer and inform them of the situation at 1.604.209.9709
- ❑ If staffing levels or details of event are overwhelming request onsite Emergency Management Support from First Nations Emergency Services (FNESS) through EMBC at 1-800-663-3456
- ❑ Contact Dangerous Goods Transport company or product delivery company whom is responsible for product at time of spill
- ❑ Activate EOC and start call out of staff
- ❑ Assess your own safety and the safety of the area around you.
- ❑ Contact the Lands Manager
- ❑ Determine who will lead the Operations Section – Village Maintenance.
- ❑ Request Finance Director to Start Tracking Expenses
- ❑ If able to read tags or markings on transporting vehicle, Find out what is it that spilled (name of the Dangerous Good). Make sure to do this by contacting the appropriate transport company.
- ❑ Offer first aid away from the site to anyone who may need it.
- ❑ Consider wind direction to determine likely path of hazardous fumes.
- ❑ Stay UP-WIND in case of chemical release or fire.
- ❑ Establish routes for emergency vehicles.
- ❑ Set up "Registration and Enquiry" to track whereabouts of anyone who evacuates their home or the community.
- ❑ If necessary based on chemical : Evacuate may be required - a minimum of 1000 metres – 1 Kilometer.

**DANGEROUS GOODS SPILLS**

**DANGEROUS GOODS SPILLS**



## 7.8 Lost Person(s)

- ❑ Contact community Emergency Program Coordinator
- ❑ Determine who will lead the Operations Section.
- ❑ Request the local area Search and Rescue through the RCMP; you may also request First Nations Emergency Services through AANDC (INAC).
- ❑ Contact AANDC (INAC) Duty Officer at 1.604.209.9709 and inform them of the situation.
- ❑ If staffing levels or details of event are overwhelming request Emergency Management Support from FNESS (or other agency) through EMBC at 1-800-663-3456
- ❑ Start planning – the area to be searched grows every hour – start thinking of containment of area
- ❑ Assess your own safety and the safety of the area around you.
- ❑ Register everyone who wants to volunteer to help in the search.
- ❑ Organize an initial search of the community.
- ❑ Make sure “searchers” go in “pairs” – no one searches alone.
- ❑ Protect the privacy of the family involved.
  
- ❑ Cordon off the area(s) to provide privacy and protection from the gathering of friends and family members.
  
- ❑ Establish a MEDIA AREA to
  - Validate the legitimacy of those identifying themselves as media.
  - Brief the band spokesperson on what to say.
  - Schedule briefings and news releases.
  
- ❑ Provide the family member(s) with expert help in dealing with the gathering of family, friends, the media and the situation itself.
  
- ❑ Consider contacting the Coroner’s Service (through the RCMP).
  
- ❑ Offer “Critical Incident Management De-briefing” to those who may need it.
  
- ❑ Consider setting up an Incident command post
  
- ❑ Organize a muster area for volunteers
  
- ❑ Arrange food and water for searchers

**LOST PERSON(S)**